



March 25, 2020

Subject: Confirmation of Essential Operations

To UTC Suppliers:

During these unprecedented times, we appreciate the continued strength of your partnership with United Technologies Corporation and its Collins Aerospace and Pratt & Whitney businesses (UTC), as we all respond to the challenges posed by coronavirus (COVID-19). Our top priority remains the health and safety of our employees and that of our suppliers' employees. We hope that you and your employees' families are safe and healthy.

In all cases, UTC defers to local, regional and state government determinations as to whether a given business or industry is exempt from their orders concerning protective measures associated with the spread of COVID-19. We can affirm that your operations are essential to UTC maintaining production of goods and delivery of services for the aerospace and defense industries, and any interruption in your company's flow of goods and services to UTC would interfere with our ability to satisfy the needs of our military and commercial aerospace customers.

At UTC, we have aggressively instituted numerous precautionary health and safety measures for our workforce; including travel restrictions, self-quarantine procedures, employee social distancing, remote and flexible work schedules, enhanced paid leave, and continuous and comprehensive deep cleaning and disinfecting of our manufacturing facilities and offices. While reaffirming the priority of health and safety, we are also advocating with various state and local governments for clarification on the status of the aerospace and defense industry with respect to any local, regional and state government orders and we suggest you do the same.

Please continue to take measures to ensure the safety of your workforce and take reasonable steps to mitigate the risk of interruption to your operations. Please also continue to keep us apprised of your operational status.

Sincerely,

UTC Operations & Supply Chain